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Fort Hood Family Housing LP

# Hood Highlights

*“Building Quality Communities for America’s Military Families”*

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## Highlights from the Month of August

The Army’s official assessment of our incentive fee performance for the 4th quarter of Fiscal Year 2004 was received with 100% of potential fees awarded.

To date, 81% (\$114M) of the total executed contracts has been awarded to local businesses and 86% (\$121.2M) has been awarded to qualified small businesses.



## Headstart Facility Opens to Hood Residents

The first Actus Lend Lease built Headstart facility, a 3,100 square foot education based pre-school, was recently welcomed into the Fort Hood community. Children, parents and teachers engaged in laughter, excitement and anticipation during the recent Grand Opening of the facility. The Headstart facility is just another example of the commitment and understanding of Actus Lend Lease and FHFH in fulfilling the needs of our military families. Having an affordable, neighborhood pre-school facility available is key to the suc-

cess of our many, young military families. Headstart provides early care and education to children with the help of community partners. The curriculum is set up to teach cognitive development to children before kindergarten, the teacher/child relationship, and to develop children’s social and emotional health in appropriate ways. Income qualifying households may place their 3- or 4- year-old children in the program, free of charge. By the close of the first week, the facility had already met it’s full capacity of 54 students.

## Maintenance Appreciation



The FHFH maintenance team enjoyed breakfast burritos, grits and pastries served by the Community Managers and Property Management team.

FHFH recently said “thank you” by hosting an amazing breakfast buffet and an afternoon ice cream social for more than 200 FHFH Residential Services personnel in recognition of their individual efforts in creating such an awesome team. FHFH maintenance personnel start their days before the sun comes up and work rotating shifts to ensure 24-hour coverage for maintenance issues. Painters, plumbers, carpenters, landscapers and other trades form a “well-oiled”, and

customer service oriented team of professionals. FHFH’s maintenance team has excelled in safety and the Actus Incident and Injury-Free (IIF) program, as evidenced by their recent award for Safety Excellence from the Asset Management Group. With the highest standards of quality, safety and efficiency already prevalent throughout FHFH, maintenance personnel have set their goals to exceed the current standards with continued innovative and creative concepts in all areas.

## Annual Partnering Session Kicks Off

Management personnel from the Army, Fort Hood Family Housing LP (FHFH) and Actus Lend Lease recently participated in strategic goal setting during the annual Partnering Session. The facilitator, Mac McGuire, presented four priority partnership topics to the 30 attendees who then formed work



Mac McGuire (standing center) and others listen intently as another group leader speaks.

groups. Each group, comprised of Army and Actus Lend Lease senior leaders, was tasked with communicating and resolving challenges. At the end of the day, everyone had a more comprehensive concept of how the partnership works and how to continually improve an already world-class team.

## Newcomers Welcomed To FHFH Living



Representatives from the Army Housing Office and FHFH Property Management and Residential Services recently welcomed some 500 newly relocated Soldiers and their families during the semi-annual “Hood Howdy”. FHFH housing staff embraced the opportunity to educate



families about community life on Fort Hood. They answered questions and distributed printed information about applying for housing, the many amenities that come with living on Fort Hood, the educational facilities available, and community services provided. After seeing photographs



of the newly built homes, Soldiers and spouses had nothing but high praise for the spacious layouts and ample storage space found throughout the new homes. Most families just wanted to know how quickly they could become part of the fantastic Fort Hood community.